



The Fireball USA Warranty covers you for specific problems with the surface of your car such as paint oxidation and staining and helps to extend the 'new' appearance of your car for longer.

It is important that you recognise the surface of your car can be prematurely compromised through improper wash technique and the use of sub-standard car care products or equipment.

By following our simple car washing guide and using the Fireball range of aftercare products designed to work alongside our ultra durable ceramic coatings, your car will retain its showroom condition for years to come.

For customers who do not have the time to maintain their cars themselves, or would prefer to leave this to the experts, our team of Certified Detailers Nationwide offers a range of aftercare service packages.

Your Fireball coating is only covered by Warranty when applied by an Certified detailer/applicator that Fireball USA has approved to do so. Please note that your Warranty is only valid in countries where Fireball USA has distribution.

Please note Warranties are non-transferable and can only be redeemed by the original purchaser on the car initially registered. Also must Follow Vehicle inspection schedule To uphold your Fireball USA Warranty you must visit the Fireball USA Certified Detailer who applied your original coating every 12 months during the period of your Warranty Service Period. This is so they can inspect your vehicle's finish and give you advice on the maintenance of your car. This inspection is free of charge and can be arranged at a time convenient to you. Fireball USA Certified Detailers will repair or clean (as an option) and retreat the damaged area at no cost to the Owner.

Warranty conditions and exclusions In the event of damage to the factory painted surface of your car caused by collision, accident, vandalism or abuse, the vehicle can be taken to a registered Fireball USA Detailer for retreatment of the damaged areas at the owners or insurers expense. The owner must present a copy of their Warranty document and the guarantee authentication code prior to the car being retreated. This Warranty does not cover stone chipping, surface rust, marring, abnormal chemical fallout or spillage, untreated panel repair or replacement, scratching, abrasions, manufactures imperfection or paint imperfections such as paint flaking, peeling, foreign matter in paint, orange peel, or clear coat separation.

Warranty terms and conditions If damage to your vehicle occurs during the Warranty period and the owner considers this Warranty may be applicable, the following procedures should be followed:

- a) Immediately notify Fireball USA by emailing info@fireball-usa.shop, the following details should be submitted: name, phone number, Warranty Card number, with a brief description of the damage or fault
- b) Fireball USA may then arrange for an assessor to inspect the vehicle during normal business hours at a location nominated by them
- c) If Fireball USA accepts the claim, we will arrange a mutually convenient time for repair and treatment of the damage or fault
- d) Failure to lodge a claim within 30 days of the problem being apparent will absolve Fireball USA of any legal responsibilities

The Warranty shall not be applicable in the case of:

- a) Damage by collision, acts of vandalism and burns of any description
- b) Treated surface coming into contact with dyes and paints
- c) Staining or discolouration or any other defect as a result of faulty manufacture
- d) The treated areas are not altered in anyway, removed or over coated with any different branded products.